

Patient Access Services

**BREATH
+ DEPTH™**

Many healthcare providers have now begun to realize that the key to an effective revenue cycle strategy to increase cash flow and reduce administrative denials is the “front end” or patient access area. They also realize that the traditional patient access model needs to be updated to incorporate contemporary patient access, quality assurance and training programs. These programs greatly improve the accuracy and completeness of registration information through a meaningful educational approach and the means to track, address and resolve impediments to eliminating payment delays and claim denials.

BESLER Consulting assists its clients in ensuring trained staff, monitoring tools and procedures are in place to capture required patient information and qualification in order to minimize denials and re-billings. BESLER Consultants also possesses an expertise in converting self-pay revenue into cash, development of key indicators and working to strengthen communications between disparate revenue cycle team members.

BESLER Consulting’s patient access services include:

- Operational Assessments
- Denial Avoidance
- Quality Assurance Program
- Policy and Procedure Development
- Conversion of Self-Pay to Governmental Payers
- Employee Training, Mentoring and Development

BESLER Consulting offers its clients an unparalleled depth of knowledge and breadth of experience. The BESLER Consulting patient access team of experts deliver proven practices and processes that result in measurable results for your organization.

Testimonial

“St. Luke’s Cornwall Hospital was experiencing a high rate of administrative denials in addition to an inordinate amount of business office rework. BESLER Consulting assisted us in quantifying the contributing patient access issues that we were conscious of, as well uncovering a few issues we were not aware of. The BESLER Consultants demonstrated professionalism, insight and expertise in performing the assessment and provided reality based implementable solutions to significantly reduce our denials and rework”

*Jill Barton
Assistant Vice President, Finance
St. Lukes Cornwall Hospital
Newburgh, New York*



**BESLER
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